

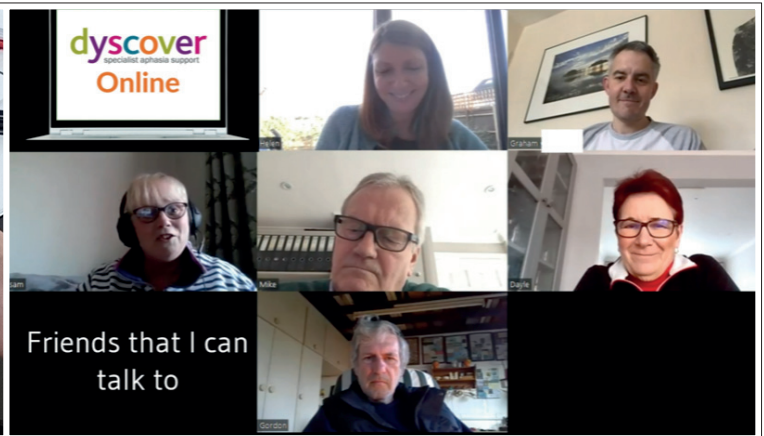


dyscover
specialist aphasia support

Dyscover Limited ANNUAL REPORT & Unaudited Financial Statements

for the year ended 31st March 2024

Company No: 04814618 | Registered Charity No: 1099432



Long-term support and opportunities for people with aphasia



TRUSTEES' REPORT (including Directors' Report)

The Trustees are pleased to present their annual report together with the financial statements of the Charity for the year ending 31st March 2024, which are also prepared to meet the requirements for a directors' report and accounts for Companies Act purposes.

The financial statements comply with the Companies Act 2006, the Memorandum and Articles of Association, and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

Legal and Administrative Information

Dyscover is an independent Registered Charity (Number 1099432) originally established in 1995 as a Charitable Trust. The Charity was incorporated as a Company Limited by Guarantee on 30th June 2003. Registered Company number 04814618.

The names of the Trustees are as follows:

John Woollatt	(Deceased 1st May, 2024)* Chair
Roger Young	(Appointed Chair on 20.08.2024) Chair
Stuart Knee FCA	Treasurer
Achim Vogt	Company Secretary
Rosa Dennis MRCSLT	
Alison Lambert	(Appointed 27.11.2023)
Barry McIlroy	
Vanessa Ward	(Appointed 27.11.2023)
John Flower	(Resigned 30.04.2024)
Simone Page	(Resigned 20.08.2024)

* A tribute to John Woollatt is included within People on page 8.

No Trustee has any beneficial interest in the Company. All Trustees are Directors of the Company and guarantee to contribute £10 each in the event of winding up. In accordance with the Articles of Association one third of all Directors will retire at every Annual General Meeting by rotation according to length of service. They are deemed to be Trustees of the Charity in accordance with the Articles of Association.

All correspondence to the Charity should be addressed to:

Shirley Etere, Office Manager,
Dyscover Ltd, Leatherhead Court, Woodlands Rd, Leatherhead, Surrey KT22 0BN

The Independent Examiner reporting on the Accounts of the Charity is:

Edward Moynihan BA(Hons) ACA
Moynihan & Co, Suite 7 Claremont House,
22-24 Claremont Road, Surbiton, Surrey KT6 4QU

The Bankers to the Charity are:

CAF Bank Ltd, 25 Kings Hill Avenue, Kings Hill, West Malling, Kent ME19 4JQ

President: Gillian Jackson MBE

Patron: The Lady Fellowes of West Stafford, LVO

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Objectives and Strategies

We work to inform, support and empower people with aphasia and their families to manage their communication disability and to re-engage with life.

We create an aphasia-friendly community in which people feel included, valued and have a sense of purpose.

Our three main objectives are to grow our core services, extend our outreach and continue to develop as a centre of expertise.

Our Main Services

Our programmes are led by specialist Speech and Language Therapists (SLT) alongside collaboration with people with aphasia to respond to their changing needs. We deliver short- and long-term group programmes, provide support for families and run short conversation partner training courses for couples. We offer both in-person and online support.

The majority of our beneficiaries have acquired aphasia following a stroke.

We also offer individualised support and therapy for people and families living with Primary Progressive Aphasia (PPA), a rare dementia in which communication difficulties are the first symptom.

Foundation Programme

Focussing on fostering support, learning about aphasia, the nature of recovery and developing effective communication strategies. This may include small group communication partner work, which enables families to manage aphasia more successfully.

Extend and Explore Programme

Helping people to share successful communication and coping strategies to increase confidence and participation.

Sustain Programme

Providing the security of a long-term community of support whilst continuing to maximise participation in conversation. Members often give back as much as they receive through actively supporting new members and sharing their experience of long-term recovery to other groups and beyond Dyscover.

Challenge Programme

Providing opportunities to engage in creative or physical activities, delivered in an aphasia accessible way through building relationships with external expert partners.

Online Programme

Delivering online access to our full range of groups and adapted challenge options to enable access to people with aphasia from a wider geographical area, who would otherwise be unable to access our group support.

Public Benefit

The Trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the Charity's aims and objectives, and in planning future activities.

WHAT IS APHASIA?

Aphasia affects a person's ability to find words and to understand language, both spoken and written.

Aphasia ranges from mild to severe and can be a long-term condition which impacts whole families.

It is isolating, frustrating and is usually acquired without warning, most often through stroke but can be a result of a brain injury or rare dementia called Primary Progressive Aphasia (PPA).

100,000 strokes happen each year.

1 in 3 strokes results in aphasia.

More than 350,000 people in the UK live with aphasia as a long-term condition.

(Source: STROKE ASSOCIATION)

Achievements and Performance

We are delighted to present some of the year's highlights in this report. They are in line with our three main strategic aims: to **advance our current aphasia services**, to **reach more people with aphasia** through our outreach services and to **act as a centre of expertise**.

At Dyscover, we have dedicated time to exploring and identifying what we do and why we do it. Our overarching aims are: to improve and demonstrate the impact Dyscover has on the lives of people affected by aphasia and to provide a framework for our staff, volunteers and trustees which pools collective organisational knowledge.

Our Ambition: is a world where people with aphasia find...

Hope

Opportunity

Fulfilment

Our Strategic Aims are:

Advance current Aphasia services

Reach more people through outreach services

Act as a centre of expertise

Improving how we work:

People

Awareness

Sustainability

Collaboration

This year we have focused on four specific areas:

Investing in our **people** is an ongoing objective. We have a talented and committed team of staff, volunteers and trustees who are the critical enablers of our 'roadmap'. Our immediate tasks have been improving volunteer training, setting up professional supervision for service staff and providing more opportunities for our aphasia ambassadors.

Marketing Dyscover is a huge challenge. Improving **awareness** through digital media and targeted information sharing are helping us achieve our goals. Work on our new website and social media campaigns have been key priorities.

A major focus has been on **sustainability** whilst still preserving quality, acknowledging the challenging economic climate and the effect this has on our beneficiaries and our funding.

We know we have value to add and are always open to working **collaboratively** with others. Eager to share our expertise and learn from others, we are working with more and more academic, clinical and community partners – enriching our services and benefiting the wider audience.

Key Achievements

- Successful transition of service leadership.
- Growth of our now, well established Primary Progressive Aphasia (PPA) service.
- Development of our online expansion project.
- Big strides in improving Dyscover's digital media.
- Revamped volunteer training.
- Setting up a Bursary Fund for those in financial hardship.
- Ran our 30th anniversary fundraising campaign.

“Keep going, never give up!”

Paul's progress during his years at Dyscover, shows his philosophy in action.

He joined us in 2018, a year after his stroke. Paul had been a detective in the police force, but was unable to return to his career.

At first Paul's speech, reading and writing were severely disrupted by his aphasia, but regular Dyscover sessions saw his fluency progress significantly. Paul is now an Aphasia Ambassador, giving talks in public and sharing his experience with newer members of Dyscover.

He enjoys a challenge and has joined in our outside activities such as swimming, horse riding and rifle shooting. Paul is a very talented photographer and has launched a new career selling prints of his work.



To donate or find out more about Dyscover

Please visit our website dyscover.org.uk where you can donate or find details about all of our services, including how to volunteer and sign up to training. Why not request our termly Newsletters?

Follow us on social media

search for Dyscover

@dyscoveraphasia

@DyscoverAphasia

@dyscoveraphasiacharity

Current Services and Interventions

Communication Groups

Our five face to face groups, four in Leatherhead and one in Kingston, continue to be well attended. We have welcomed new members to these groups and the two online groups. Plans have been made and marketing completed to imminently set up another online group.

Moving on. Two years ago, the Thursday PM Foundation Group started with five members and now has eleven. Friendships have been formed and members feel understood and supported, with increased confidence in their ability to communicate. In the Summer they will have progressed to an Extend Group, with specific aims around living with and moving on with their aphasia.



In the coming year, the Foundation Group will have supported conversations around moving on with aphasia.

Challenge Programme

Our Challenge programme offers members a range of creative and activity-based sessions, alongside their regular communication groups. Long-term benefits include: increased confidence, independence, reconnection with the wider community, as well as a reduction in feelings of isolation, a boost in self-esteem and an improved quality of life.

50 Members participated in five different, 10-week, accessible sports courses. In the Summer and Easter breaks, a total of 68 members enjoyed a wide range of activities. For the first time we offered a horse riding course, facilitated by Bookham, Horsley and Leatherhead RDA. Popular regulars included: art, companion cycling, pilates, air-rifle shooting, gymnastics and golf. The adventure day at High Ashurst made a welcome return and two social cafe meet-ups were well attended.

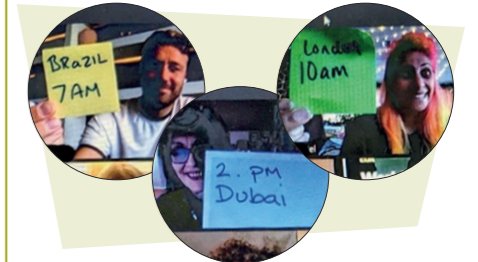


The climbing wall at High Ashurst. The wife of a member said, "It was a wonderful day. Everyone was so determined and did not let their disabilities defeat them."

“The encouragement from Dyscover to take part ensured that I made a quicker recovery than I ever anticipated. Being with others from Dyscover makes it easy. With friends we laugh and learn together.”

Digital Connection

We have been successfully running our unique groups online for nearly four years. This is the favourite choice for over 35 members on a weekly basis, wherever they may be! A volunteer in Brazil at 7am, a committed member in Dubai at 2pm and the rest of the team in and around London at 10am.



Zoom opens the door to worldwide participation in one online group.

Reading Group

This year the peer-led Reading Group tackled their first whole novel together. They set an ambitious goal of reading one chapter a week, using strategies they have learnt in the group to support their independent reading at home. For most members, this is the first time they have read a book since their stroke.

Networking with local NHS Teams

We have liaised with local NHS teams within the ISDN, integrated stroke development network.

The aim is to support them with projects to improve and expand the rehabilitation pathway, incorporating the third sector and providing a seamless journey for people following a stroke.

We have highlighted the need for NHS professionals to have a clear understanding about the role of voluntary sectors such as Dyscover and signpost appropriately.

Outreach Services

Online Expansion Plans

Our six-month development project showed that there are huge gaps in aphasia support across the UK. During the Summer term we ran a 'soft start' to trial our longer-term plans to expand our online groups. Feedback was extremely positive. One thing it did highlight is that raising awareness of our services requires a lot of staff time.

"Best thing ever. I could do this every day." A NEW ONLINE MEMBER.

This paved the way for the senior management team to formulate a three-year project plan, with the main focus on improved sustainability.

The team have a workable plan which gradually expands our online service, looking to double Dyscover's beneficiary numbers by the end of the third year. Work to secure funding is currently in progress.

Raising Awareness

APHASIA AMBASSADORS

Seven new ambassadors joined the group this year, bringing the total to 40. They have delivered 30 presentations, reaching over 850 people. As well as the usual termly visitor and volunteer training sessions, they have helped deliver training to over 60 Reading University students and to Irish Heart Foundation professionals. Their powerful and impactful contributions were also appreciated at fundraising events.



Ambassador Jenni (right) delivering a presentation to a WI audience, supported by Caroline.

"Now I feel much more confident about speaking to people I don't know."

VISITOR SESSIONS

We run at least two online Visitor Sessions per term. They are aimed mostly at potential referrers but on occasions we will run bespoke sessions for community rehab teams. These are a great way for us to inform people about our services and referral process.

SOCIAL MEDIA

We had positive feedback from across the world after the launch of our Instagram account during Aphasia Awareness Month in June. Members explained how aphasia impacts them and the value of long-term specialist support.

Our social media accounts are helping us to reach more people with aphasia and raise awareness. To date, our X account (formally Twitter) has over 1,300 followers with one post at Christmas time being viewed over 1,500 times.

NEW WEBSITE

As this report goes to press, Dyscover will have a completely new website. With the voluntary skills of several experts, our Director of Business, Alice Owen has led on designing clear and concise information for people searching the internet for aphasia support and information about Dyscover. It has been key that we ensure website users have a simple journey to gain the information they require in just a few clicks.

PPA

Primary Progressive Aphasia (PPA) is a rare dementia affecting parts of the brain that process language.



To our knowledge, Dyscover is the only third sector organisation in the UK which offers specialist, SLT led, support to people with PPA.

Our service continued to expand, with 43 people with PPA being referred. 31 people and their partners received 1:1 assessments, information, advice or therapy interventions from our specialist PPA Speech and Language Therapist, Rosemary Townsend. We have also developed our peer support and information groups.

This year we have offered three-monthly online meetings dedicated to people who have a parent with PPA, and a regular support group for seven couples living with the condition.



Find us on Instagram:
@DyscoverAphasia

Centre of Expertise

Research

A group of our members are involved in a long-term joint partnership between Kings College London and University College London (UCL), looking at developing technology to improve successful access to the media for people with aphasia.

Another group of ambassadors, all former teachers and lecturers, have been working on a project with UCL on how they can contribute to educating student SLTs about aphasia.

Dyscover's PPA service has been featured as an exemplar in an article on rehabilitation services for young-onset dementias, published in the International Journal of Environmental Research and Public Health.

Aphasia Conference

Dyscover played a major role in the planning and delivery of a highly acclaimed conference for people with aphasia at Warwick University in Spring 2024.

A Dyscover member opened the event and Rosemary Townsend, together with four members, led the first presentation on the theme Wellbeing.

Training

We have focused on improving the training for our volunteers. Firstly, identifying mandatory training modules that all volunteers should complete within their first six months.

The carefully selected units were all pitched at an appropriate level and time commitment. Recognising the different needs of our growing online volunteer team, we provide training tailored to this role.

We continue to support external training participants and provide bespoke training to other organisations and healthcare professionals.

78% of our volunteers were 'very satisfied' with the training we provide.



Sarah and Deena, who had previously taught and lectured, are part of the UCL project on educating student SLTs about aphasia.



Member and ambassador Suzie opened the Warwick Conference.

Measuring our Impact

Our annual satisfaction questionnaire has provided us with very positive results from members who completed it.

97% gave a 4 out of 5 or 5 out of 5 overall rating for Dyscover.

Over 90% of respondents felt that Dyscover helped by:

- supporting positive wellbeing
- connecting with other people with aphasia
- supporting communication of opinions to others; and

Education

We continued to support Reading University's aphasia module, presenting this year to 60 students. They learned about the life participation approach to aphasia and practical supported communication techniques. The students were joined by 20 Ambassadors and said the session had exceeded their expectations.

"So helpful and so different from classroom-based learning."

STUDENT SUPPORT

Through one of the projects with UCL, Rosemary Townsend is a student supervisor for three MSc students, which will increase as the project develops. There are plans to provide more student placements in the future.

IRISH HEART FOUNDATION

We delivered our third online course for members of the Irish Heart Foundation (IHF) and a training workshop to their staff. There is a lack of provision across Ireland for aphasia support and Dyscover are delighted to continue developing this partnership with the IHF as part of our strategic aim to help more people with aphasia.

- optimising communication opportunities.

FAMILY SUPPORT

We offer relatives meetings on a termly basis. **100% of relatives who responded felt that Dyscover has helped them in not feeling alone.** 81% felt that Dyscover had helped with understanding aphasia, supporting a relative and creating a support network of people who understand aphasia.

Relatives gave us a rating of 4.72 overall out of 5, up from the previous year at 4.45.

People

Trustees

It was with great sadness that we reported the sudden passing of our Chair, John Woollatt. He brought a sharp business focus to the role and oversaw significant internal growth. His energy, presence and enthusiasm will be sorely missed. Our new Chair, Roger Young, joined the Board in February 2023 and has been helping to continue John's support for the charity and the excellent work that it does.

Our thanks to John Flower and Simone Page, who have retired from the Board. New Board members are Vanessa Ward and Alison Lambert, who will bring additional all-round skills and experience, including marketing and sponsorship.

Management Team

New Service Manager and lead SLT Julie Samuel joined us in October, receiving a good handover from departing senior SLT Rhona Palmer. Director of Business, Alice Owen, is leaving Dyscover at the end of August 2024 after 18 years of unbroken service. We thank her for her dedication and commitment.

This year our senior leadership team have focused on defining the outcomes and impacts of Dyscover's services more clearly, drawing on 'theory of change' models. As a result, staff and trustees will be better equipped to report on progress, to identify areas for development and to make applications for funding. A great deal of work on the expansion of online groups, using a more sustainable service model, has led to full development of a three-year project plan, currently seeking funding.

Staff

We welcomed, former volunteer Becs Tanous to the SLT assistant team, saying goodbye to Helen Ingram. Our small, robust, part-time staff team equates to less than five full-time employees. Collectively the team have gone 'paperless' and updated their equality, diversity and inclusion knowledge.

External supervision has been set up for our staff to improve clinical professional development (CPD). Our SLTs will undergo a placement educator course to equip them to supervise students in the near future.

Volunteers

We have seen many of our committed volunteers grow in confidence. Some have diversified their roles or taken on additional responsibilities, such as creating resources and delivering conversation topics within groups; others have organised fundraising events.

When volunteers leave, many go on to related jobs or university courses. This year two volunteers became SLT Assistants and two others secured places on the Speech and Language Masters Course at the City, University of London.

The results from this year's Volunteer Survey have once again produced encouraging results with 89% feeling highly valued in their roles.

Future Plans

We have continued to refine the plan for our online expansion strategy and have commenced the search for funding to enable us to steadily deliver this expansion across a three-year period.

We have successfully launched our new website and will leverage this, together with other digital platforms, to increase the knowledge and awareness of our core services, both to people with aphasia and healthcare providers.



Former Chair, John Woollatt, will be greatly missed.



Alice Owen is moving on after 18 years with Dyscover.



Volunteer Steve devised and ran an 'escape from my garage' session and came dressed for the part.

"It's so rewarding to be a part of such an inspiring and impactful community."

Financial Review

The financial statements distinguish between Restricted and Unrestricted funds and indicate the amounts expended during the year in each category. This distinction is more fully explained in Note 2 to the financial statements.

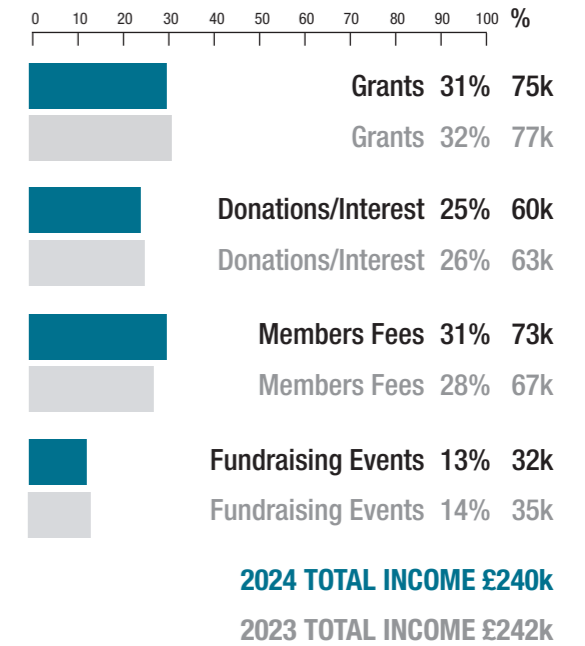
The financial year to 31st March 2024 has been challenging but the Trustees are pleased to be able to report an overall surplus of £1.4k. This represents an improvement over last year's small deficit and reflects the continued hard work that has been put in by the whole Dyscover team.

Our total income for the year amounted to £240k, which is analysed by income stream in the chart opposite – the total is slightly down on last year's figure but this included significant income relating to the development stage of the online project. We have therefore been successful in raising increased grants for our existing operations in what is becoming an ever increasing competitive market place. We received a grant to fund our soft start pilot course and this was successfully completed during the year and we are now looking to obtain some multi year funding so that we can fully launch our online project. The biggest change in the mix of our income arises from the increased contribution from members fees due to a small increase in the number of members during the year and organising a much larger package of special interest activities during the easter and summer holidays.

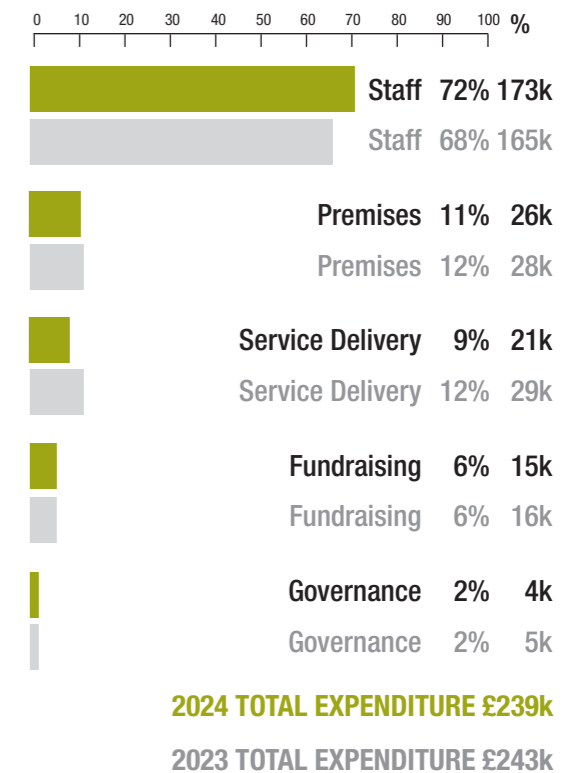
Total expenditure in the year amounted to £239k which represented a reduction of £4k over last year mainly due to less spend on the development of the online project. Our main outgoing is staff costs which now represents about 72% of our total costs and highlights the fixed nature of our overall cost base. Staff costs have shown the biggest increase following market rate salary increases and a small increase in our staff numbers. Over the last couple of years we have upgraded our IT systems and during this year, all the old computer equipment was scrapped. Grants were received for some replacement computers and these have been capitalised in accordance with our accounting policy and will be written off over 4 years.

Although we are reporting an overall surplus for the year, this comprises a surplus of £5.9k on restricted funds and a deficit of £4.5k on unrestricted, which reduces our unrestricted funds to be carried forward to £106.9k. The Charity has always adopted a prudent policy of carrying at least 6 months of free reserves to cover operating costs. Although restricted funds generally fall outside the definition of free reserves, the Charity does receive several grants covering operating costs and so the nature and amount of such grants is taken into account in determining the level of available free reserves. At 31st March 2024 the level of free reserves was approximately at the 6 months level. The calculation of the required level of free reserves is an integral part of the Charity's planning, budgeting and forecast cycle. It takes into account the associated risks of each income and expenditure stream. These reserves are all underpinned by cash resources, which provides a solid base for Dyscover to move forward.

Analysis of Income



Analysis of Expenditure



Donors

As a charity, Dyscover is dependent on the kind help given by a range of charitable trusts and funds, the generosity of individual donors and support “in kind”, for which we are very grateful. Trusts and other organisations supporting us are listed below and we are especially grateful to our major donors.

<p>MAJOR FUNDERS</p> <p>GARFIELD WESTON FOUNDATION</p> <p>MASONIC CHARITABLE FOUNDATION</p> <p>ST. JAMES’S PLACE CHARITABLE FOUNDATION</p> <p>SURREY FREEMASONS LODGES & CHAPTERS</p>	<p>TNL – AWARDS FOR ALL</p> <p>THE INGRAM TRUST</p> <p>THE PIERREPONT TRUST</p> <p>THE TAVISTOCK TRUST FOR APHASIA</p> <p>VIOLET M RICHARDS CHARITY</p>
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- Active Surrey – Together Fund
- Aldos Bar and Kitchen
- Arnold Clark Community Fund
- Ashtead Choral Society
- Ashtead Good Neighbour
- Ashtead Train Station
- Barons Pub Company
- Bella Luna Restaurant – Oxshott
- British Aphasiology Society (BAS)
- Cook, Ashtead
- DM Charitable Trust
- Dorking Halls
- Eastwick WI
- Epsom Golf Club Seniors
- HSBC
- Handleys Café, Ashtead
- Harapan Trust
- Hendy Foundation
- Hollick Family Foundation
- Kingswood, Walton & Tadworth Horticultural Society
- Leatherhead Lions
- Liquid Gold Whisky Co
- London Catalyst
- Low Key Affair – Band
- L’Ultimo
- Magic Little Grants
- Masonic Charitable Foundation – Chest Relief Fund
- Mole Valley District Council
- Mole Valley Silver Band

- Park Lane Paws
- Partido – Epsom
- Rotary Club of Ashtead
- Rotary Club of Banstead
- Rotary Club of Epsom
- Rotary Club of Ewell
- Salvus Securus Lodge no 9113
- Shanly Foundation
- Silent Pool Gin
- Squires Garden Centre
- St Albans Church, Cheam
- St Pauls Church, Nork
- Surrey County Council – Carer Support Fund
- Surrey County Council – Dementia Carer Support Fund
- The Albert Arms – Esher
- The Ardwick Trust
- The Crime Lab
- The D’Oyly Carte Charitable Trust
- The Fitton Trust
- The Good Shepherd Church – Tadworth
- The Hospital Saturday Fund
- The Ivy – Cobham
- The Meeting Place
- The Vineries Garden Centres
- The Worshipful Company of Grocers
- The Well House Inn – Mugswell
- Thistle Florist
- Woodroffe Benton Foundation
- Zizzis – Banstead

Local Fundraising

It feels so good to be reporting on a positive year of fundraising activity following the unpredictability of the past few.

We started the year with a first for us – a ‘Crime Scene Investigation’ evening run by a former Scotland Yard Detective. 100 guests attended a fascinating event raising £2,790.

This was followed by an Open Garden, Bridge Masterclass and our first ever Balloon Debate!

Alongside our own events, local community groups and organisations very generously held fundraising events for us, including a successful Race Night at the Well House Inn, a concert by Low Key Affair, and a carol concert by Ashtead Choral Society. Dorking based comedy group Loose Beavers held a comedy evening, and The Mole Valley Silver Band also held a concert to support us by raising £1,317. We continue to be grateful for support from our local Rotary Clubs.

30th Anniversary Campaign and Pledges

This year saw the launch of our year-long 30th anniversary campaign where we challenged supporters to take on a 30th pledge to raise funds for us. We were so grateful to the many supporters that took on a challenge including staff, volunteers, members and relatives. There were a huge variety of pledges made – everything from baking, painting, photography, and afternoon teas to concerts, sponsored swims, cycles, walks and even skydives! One volunteer’s quilting group held a raffle and raised an incredible £2,250.



Minnie Mouse won our Balloon Debate.



Dyscover supporter Cathy (second from left) took on an epic challenge, cycling for nine days through Vietnam and Cambodia. She raised £1,020.



The pledges for our 30th Anniversary Campaign totalled an amazing £19,200.

Structure, Governance and Management

Dyscover is a Company Limited by Guarantee governed by its Memorandum and Articles dated 14th June 2003. It is registered as a charity with the Charity Commission. In the event of a winding up, if necessary, every member of the charity undertakes to contribute up to £10 for payment of the charity's debts and liabilities.

Risk Management and Internal Control

Our Trustee Board continues to comprise members with the broad base of skills necessary for the good governance of Dyscover.

The Trustees have continued to assess the major risks to which Dyscover is exposed. The Board are satisfied that Dyscover has established review systems that under normal circumstances, should allow these risks to be managed and mitigated to an acceptable level in its day-to-day operations.

The Board maintains and monitors an established system of financial controls appropriate to the size and nature of the organisation, including budgetary control and reviewing the annual budget. Particular attention is paid to the balance between income and expenditure and the amount necessary to be retained in reserves.

The Board has a regular review schedule of Dyscover's policies and procedures including: health and safety, equalities and diversity, recruitment and selection, as well as the services provided by Dyscover, with a view to mitigating any associated risks.

Trustees' responsibilities in relation to the financial statements

The Trustees (who are also directors of Dyscover Limited for the purposes of company law) are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with the applicable law and the United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year. Under company law the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period.

In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgments and estimates that are reasonable and prudent;
- state whether applicable UK accounting standards have been followed, subject to any departures disclosed and explained in the financial statements; and
- prepare the financial statements on a going concern basis unless it is inappropriate to presume that the charity will continue in business.

The Trustees are responsible for maintaining proper accounting records which disclose with reasonable accuracy at any time the financial position of the

charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006.

They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Reference and administration details

Please refer to the information on page 2 of the Annual Report.

This report, which has been prepared in accordance with the provisions in the Companies Act 2006 relating to small companies, was approved by the Trustees on 20th August, 2024 and signed on their behalf by:



Roger Young
Chairman & Trustee

Dated: 20th August 2024

Independent Examiner's Report to the Trustees of Dyscover Limited 'the Company'

I report on the accounts of the Company for the Year Ended 31st March 2024 which are set out on pages 14 to 22.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirement of the Companies Act 2006 ("the 2006 Act").

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ("the 2011 Act"). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent Examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with my examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the Companies Act 2006; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or

4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Name of Principal:	Edward Moynihan
Name of Firm:	Moynihan & Co
Relevant Professional Qualification or Body:	A.C.A.
Address:	Suite 7 Claremont House 22-24 Claremont Road Surbiton, Surrey, KT6 4QU
Date:	27th August, 2024

Statement of Financial Activities

Dyscover Limited (A Company Limited by Guarantee and not having a Share Capital)

Statement of Financial Activities for the Year Ended 31st March 2024

(Incorporating the Income and Expenditure Account)

Year to 31.03.23					
	Note	Unrestricted Funds £	Restricted Funds £	Total Funds £	Total Funds £
INCOME AND ENDOWMENTS FROM					
Donations, Grants, Legacies and Subscriptions	7	107,960	26,909	134,869	141,156
Income from Fundraising Events		31,926	0	31,926	35,292
Income from Charitable Activities:					
Fees from Members	7	56,342	15,108	71,450	65,010
Income from Investments:					
Interest Received		1,811	0	1,811	887
Total Income		198,039	42,017	240,056	242,345
EXPENDITURE					
Expenditure on Raising Funds:					
Costs of Generating Voluntary Income	5	12,927	0	12,927	12,385
Cost of Fundraising Events	5	1,881	0	1,881	3,730
Expenditure on Charitable Activities	5	187,745	36,125	223,870	226,669
Total Expenditure		202,553	36,125	238,678	242,784
Net Income/(Expenditure)		(4,514)	5,892	1,378	(439)
Total Funds brought forward	7	111,432	13,877	125,309	125,748
Total Funds carried forward	7	106,918	19,769	126,687	125,309

Comparative figures are shown in Note 12.

All gains and losses arising in the period are included in the Statement of Financial Activities and arise from continuing activities.

The Notes on pages 16 to 22 form part of these Financial Statements.

Balance Sheet

Dyscover Limited (A Company Limited by Guarantee and not having a Share Capital) (Company No: 04814618).

Balance Sheet at 31st March 2024

	Note	Unrestricted Funds £	Restricted Funds £	2024 Total £	2023 Total £
Fixed Assets					
Tangible Assets	6	4,270	0	4,270	0
Current Assets					
Cash at bank and in hand		14,030	19,769	33,799	64,415
Cash on Deposit		103,633	0	103,633	90,069
Debtors and Payments in Advance		0	0	0	639
		117,663	19,769	137,432	155,123
Liabilities					
Accruals: Amounts falling due within 1 year	8	15,015	0	15,015	29,814
NET CURRENT ASSETS		102,648	19,769	122,417	125,309
TOTAL NET ASSETS		106,918	19,769	126,687	125,309
THE FUNDS OF THE CHARITY		106,918	19,769	126,687	125,309

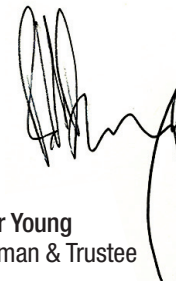
Comparative figures are shown in Note 13.

The company was entitled to exemption from audit under s477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit in accordance with s476 of the Companies Act 2006.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act with respect to accounting records and the preparation of accounts.

These accounts, which have been prepared in accordance with the provisions in the Companies Act 2006 relating to small companies, were approved by the Trustees on 20th August, 2024 and signed on their behalf by:


Roger Young
Chairman & Trustee


Stuart Knee
Treasurer & Trustee

The Notes on pages 16 to 22 form part of these financial statements.

Notes to the Financial Statements

Notes to the Financial Statements for the Year Ended 31st March 2024

1. Basis of Preparation

These financial statements have been prepared under the historical cost convention with items recognised at cost or transaction value, unless stated in the relevant note, in accordance with:

- The Companies Act 2006
- The Financial Reporting Standard applicable in the UK and the Republic of Ireland: FRS 102
- Charities SORP (FRS 102) – Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard in the UK and the Republic of Ireland (FRS 102)

In preparing the financial statements, the trustees were not required to make any judgements that would have a material effect on the numbers reported.

There have been no changes to the basis of preparation or to the previous year's financial statements.

The charity meets the definition of a public benefit entity as defined by FRS 102.

Going Concern

The Trustees have prepared updated forecasts for the period ending one year from the date of approval of these financial statements, incorporating assumptions relating to the continuation of the online service and all group meetings together with the continuing support of donors. These forecasts indicate that the Company has sufficient cash reserves to meet its obligations as they fall due. Accordingly, the Trustees have prepared the financial statements on a going concern basis.

2. Accounting Policies

Funds Accounting

Restricted Funds are funds that are to be used in accordance with specific restrictions imposed by donors. Any expenditure incurred on a specific project in excess of restricted funds available will be treated as expenditure from Unrestricted Funds. The purpose and use of the Charity's restricted funds is set out in Note 7 to the financial statements.

Unrestricted Funds are Accumulated Funds that are available for use at the discretion of the Trustees in furtherance of the general objectives of the Charity and which have not been designated for any other purpose.

Income

Income, including any related Gift Aid, is recognised when the charity has entitlement to the funds, any performance conditions attached to the items of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from grants is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

For legacies, entitlement is taken as the earlier of the date on which either, the charity is aware that probate has been granted, the estate has been finalised and notification has been made by the executor(s) to the charity that a distribution will be made, or when a distribution is received from the estate. Receipt of a legacy, in whole or in part, is only considered probable when the amount can be measured reliably and the charity has been notified of the executor's intention to make a distribution. Where legacies have been notified to the charity, or the charity is aware of the granting of probate, and the criteria for income recognition have not been met, then the legacy is treated as a contingent asset and disclosed if material.

The value of services provided by volunteers has not been included in these financial statements.

Expenditure and Allocation of Costs

Expenditure is recognised on an accruals basis as a liability is incurred and includes any irrecoverable VAT and is reported as part of the expenditure to which it relates.

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. Governance costs include those costs associated with the constitutional and statutory requirements of the charity and include the fees of the Independent Examiner and costs linked to the strategic management of the charity.

All costs are allocated between the expenditure categories of the Statement of Financial Activities on the basis of actual costs incurred on a particular activity, thereby reflecting the use of the resource.

Tangible Assets

Tangible assets are capitalised at cost if they can be used for more than one year and cost at least £300.

Depreciation is calculated to write off the asset over its useful economic life. The depreciation rate currently in use for Equipment, Furniture and Fitting is 25% straight line.

Pensions

Employees of the charity are entitled to join a defined contribution 'money purchase' scheme. The charity contribution is restricted to the contributions disclosed in note 10. There were no outstanding contributions at the year-end. The costs of the defined contribution scheme are included with the associated staff costs.

Operating Leases

Rentals applicable to operating leases are charged to the Statement of Financial Activities on a straight line basis over the term of the lease.

Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered

Creditors

Creditors are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors are normally recognised at their settlement amount, after allowing for any trade discount due. Accrued charges are valued at their settlement amount. Fees received from members in advance of the course or activity are carried forward to the following accounting period.

3. Trustees' Remuneration and Expenses

No remuneration, directly or indirectly out of funds of the Charity, was paid or payable for the period to any Trustee or to any person or persons known to be connected with any of them.

No expenses have been reimbursed to any Trustee (2023 £Nil).

The Charity has put in place Trustee Indemnity insurance as part of its overall indemnity insurance provision, with an annual premium of approximately £150.

4. Taxation

As a registered charity, Dyscover Limited is exempt from tax on its charitable activities. No tax charges have arisen in the current or previous year.

5. Analysis of Expenditure ~ Year to 31.03.24

	Generating Funds £	Charitable Activities		Total £	Total to 31.03.23 £
		Unrestricted £	Restricted £		
Cost of Fundraising Events	1,881	0	0	1,881	3,730
Personnel Costs	12,800	143,133	29,282	185,215	176,513
Premises Costs	0	24,123	1,933	26,056	28,088
Staff and Volunteer Training	0	443	0	443	282
Staff and Volunteer Expenses	0	1,283	406	1,689	1,008
Outings and Other Activities	0	(1,000)	4,504	3,504	4,060
Stationery, Postage etc.	0	4,036	0	4,036	4,394
Telephone	0	1,100	0	1,100	1,527
Refreshments	0	126	0	126	68
Publicity	0	843	0	843	3,600
Depreciation (see Note 2)	0	610	0	610	0
Subscriptions and Affiliation Fees	0	782	0	782	882
Insurance	0	700	0	700	700
Information Technology Expenses	0	9,266	0	9,266	12,223
Professional Fees	127	0	0	127	2,819
Independent Examiner's Fee	0	2,300	0	2,300	2,000
Recruitment Expenses	0	0	0	0	890
TOTAL	14,808	187,745	36,125	238,678	242,784

Comparative figures are shown in Note 14.

Governance Costs of £3,794 (2023 - £5,263) are included within Total Resources Expended.

6. Tangible Fixed Assets

	Furnishings & Fittings £	Equipment £	Total £
Gross Book Value			
At 01.04.2023	32,958	37,237	70,195
Additions in Year	0	4,880	4,880
Disposals	32,958	37,237	70,195
At 31.03.2024	0	4,880	4,880
Depreciation			
At 01.04.2023	32,958	37,237	70,195
Charge for the Year	0	610	610
Disposals	32,958	37,237	70,195
At 31.03.2024	0	610	610
Net Book Value			
At 31.03.2024	0	4,270	4,270
At 31.03.2023	0	0	0

7. Fund Movements Reports ~ Current Reporting Period

Balance 01.04.2023 £	Fund	Income £	Expenses £	Transfers £	Balance 31.03.2024 £
Unrestricted Funds					
111,432	General	208,267	202,553	(10,228)	106,918
111,432	Totals for Unrestricted Funds	208,267	202,553	(10,228)	106,918
Restricted Funds					
6,054	Primary Progressive Aphasia	14,089	15,209	3,791	8,725
2,768	Programme Support	0	2,768	0	0
1,911	Members Activities	2,000	5,687	5,846	4,070
1,353	Volunteer Support	0	1,353	0	0
804	Website Upgrade	0	0	0	804
534	Member Support	350	0	1,911	2,795
453	Irish Heart Foundation	0	3,263	2,810	0
0	Equipment – Freemasons	7,100	1,732	(2,380)	2,988
0	Soft Start	5,000	5,000	0	0
0	UCL Student Project	750	1,113	750	387
0	Equipment – Hendy Foundation	2,500	0	(2,500)	0
13,877	Totals for Restricted Funds	31,789	36,125	10,228	19,769
125,309	TOTALS FOR ALL FUNDS	240,056	238,678	0	126,687

Unrestricted income includes grants of £48,155 with the remainder received from donations, fundraising events, members fees and interest.
All restricted income is from grants.

Transfers represent: attendance fees for courses and special interest activities transferred to restricted fund activity.	£15,108
Grants transferred from restricted to unrestricted funds once the assets had been purchased and all relevant restrictions met.	(4,880)
Net Transfers	<u>£10,228</u>

Purpose of the Funds

General Fund – unrestricted funds expendable at the discretion of the trustees in furtherance of the charity's purposes.

Primary Progressive Aphasia – restricted grant funding from Awards for All and Surrey County Council Carers towards the costs of running the PPA service.

Programme Support – restricted grant funding from Surrey Active towards the staffing costs of the Special Interest Activities programme run in the Easter and Summer holiday periods.

Members Activities – restricted grant funding from Mole Valley District Council towards the costs of running the Special Interest Activities programme in the Easter and Summer holiday periods.

Volunteer Support – restricted grant funding from Awards for All towards the staff costs of the Volunteer Coordinator.

Website – restricted donation funding to cover the costs of upgrading the website.

Member Support – restricted grant funding from Skerritts Chartered Financial Planning and sundry restricted donations towards the costs of supporting members with their fees.

Irish Heart Foundation – restricted grant funding from the Irish Heart Foundation towards the costs of providing courses to its members.

Freemasons – restricted grant funding from the Freemasons towards the purchase of new equipment.

Soft Start – restricted grant funding from St James's Place Foundation towards the costs of running the online pilot course for the expansion project.

UCL Student Project – restricted grant funding from the British Aphasiology Society towards the costs of running courses for their students.

Hendy Foundation – restricted grant funding towards the purchase of new equipment.

Development Stage – Expansion – restricted grant funding from The Tavistock Trust, The Childwick Trust and The Helen Hamlyn Trust to carry out the development stage of the online expansion project.

Kingston Support – restricted funding from London Catalyst towards the costs of the Kingston operations.

7 cont./.. Fund Movements Reports ~ Previous Reporting Period

Balance 01.04.2022 £	Fund	Income £	Expenses £	Transfers £	Balance 31.03.2023 £
Unrestricted Funds					
98,451	General	193,494	165,504	(15,009)	111,432
98,451	Totals for Unrestricted Funds	193,494	165,504	(15,009)	111,432
Restricted Funds					
3,358	Primary Progressive Aphasia	8,500	10,379	4,575	6,054
3,919	Website Upgrade	0	3,115	0	804
20,000	Development Stage – Expansion	20,000	40,000	0	0
0	Kingston Support	3,000	3,000	0	0
20	Members Activities	950	4,075	5,016	1,911
0	Irish Heart Foundation	0	5,231	5,684	453
0	Programme Support	5,640	2,872	0	2,768
0	Volunteer Support	9,961	8,608	0	1,353
0	Member Support	800	0	(266)	534
27,297	Totals for Restricted Funds	48,851	77,280	15,009	13,877
125,748	TOTALS FOR ALL FUNDS	242,345	242,784	0	125,309

Unrestricted income includes £28,250 from grants with the remainder received from donations, fundraising events, members fees and interest.

Transfers represent members attendance fees received for courses and special interest activities transferred to restricted fund activity.

All restricted income is from grants.

8. Creditors

Amounts falling due within one year:	2024 £	2023 £
Accruals	9,347	17,714
Income received in advance	5,668	12,100
	15,015	29,814

9. Commitments

At 31st March 2024 the company had a total rent commitment under a non-cancellable operating lease of £10,800 on the premises at Leatherhead Court (YE2023: £10,800).

10. Analysis of Employed Staff Costs

Included within Personnel Costs are employed staff costs as follows:	2024 £	2023 £
Salaries and Wages	169,930	163,349
Social Security Costs	6,104	6,270
Pension Costs (defined contribution)	3,171	3,054
TOTAL EMPLOYED STAFF COSTS	179,205	172,673

The average headcount of staff employed during the year was 12 (YE2023 Average: 11). All staff are employed on a part time basis.

No staff were paid a salary of £60,000 or more per annum.

11. Related Party Transactions

There were no related party transactions during the year (YE2023: Nil).

12. Comparative Statement of Financial Activities ~ Year to 31st March 2023

	Note	Unrestricted Funds £	Restricted Funds £	Total Funds £
INCOME AND ENDOWMENTS FROM				
Donations, Grants, Legacies and Subscriptions	7	92,305	48,851	141,156
Income from Fundraising Events		35,292	0	35,292
Income from Charitable Activities:				
Fees from Members	7	50,001	15,009	65,010
Income from Investments:				
Interest Received		887	0	887
Total Income		178,485	63,860	242,345
EXPENDITURE				
Expenditure on Raising Funds:				
Costs of Generating Voluntary Income	5	12,385	0	12,385
Cost of Fundraising Events	5	3,730	0	3,730
Expenditure on Charitable Activities	5	149,389	77,280	226,669
Total Expenditure		165,504	77,280	242,784
Net Income/(Expenditure)		12,981	(13,420)	(439)
Total Funds brought forward	7	98,451	27,297	125,748
Total Funds carried forward	7	111,432	13,877	125,309

All gains and losses arising in the period are included in the Statement of Financial Activities and arise from continuing activities.

13. Comparative Balance Sheet at 31st March 2023

	Note	Unrestricted Funds £	Restricted Funds £	Total Funds £
Fixed Assets				
Tangible Assets	6	0	0	0
Current Assets				
Cash at bank and in hand		50,538	13,877	64,415
Cash on Deposit		90,069	0	90,069
Debtors and Payments in Advance		639	0	639
		141,246	13,877	155,123
Liabilities				
Accruals: Amounts falling due within 1 year	8	29,814	0	29,814
NET CURRENT ASSETS		111,432	13,877	125,309
TOTAL NET ASSETS		111,432	13,877	125,309
The Funds of the Charity:		111,432	13,877	125,309

14. Comparative Analysis of Expenditure ~ Year to 31st March 2023

	Generating Funds £	Charitable Activities Unrestricted £	Restricted £	Total £
Cost of Fundraising Events	3,730	0	0	3,730
Personnel Costs	11,600	103,333	61,580	176,513
Premises Costs	0	28,088	0	28,088
Staff and Volunteer Training	0	282	0	282
Staff and Volunteer Expenses	0	994	14	1,008
Outings and Other Activities	0	0	4,060	4,060
Stationery, Postage etc.	0	2,894	1,500	4,394
Telephone	0	1,527	0	1,527
Refreshments	0	68	0	68
Publicity	0	0	3,600	3,600
Depreciation (see Note 2)	0	0	0	0
Subscriptions and Affiliation Fees	0	882	0	882
Insurance	0	700	0	700
Information Technology Expenses	0	6,920	5,303	12,223
Professional Fees	785	1,634	400	2,819
Independent Examiner's Fee	0	2,000	0	2,000
Office & Recruitment Expenses	0	67	823	890
TOTAL RESOURCES EXPENDED	16,115	149,389	77,280	242,784

Governance Costs of £5,263 are included within Total Resources Expended.

A few more highlights from the year



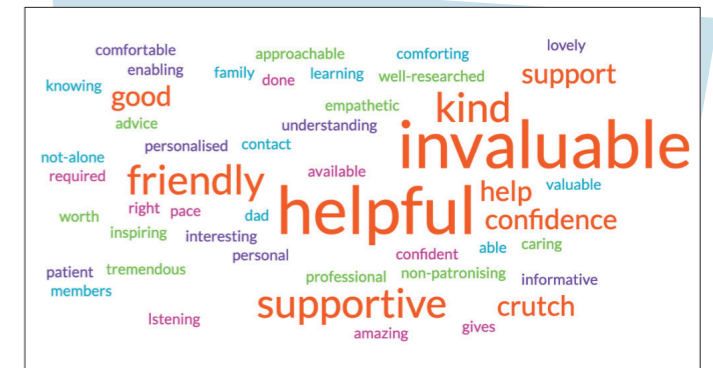
The Reading Group chose Graham Norton's novel as the first whole book they read together. Feedback from a reading group participant's wife also noted that her husband is able to 'read quite a few subtitles on the TV now – another step forward!'



We upgraded our flags, pullup and vinyl banners. These support us at promotional and fundraising events and activities and, most importantly, help us to raise awareness.



Rosemary Townsend co-delivered a presentation with SLT Jean Rutter on the outcomes of Dyscover's PPA Peer Support Service at the Better Conversations with Aphasia Conference, where they both received the Clinical Comet Award.



Following a survey conducted in September, positive PPA beneficiary feedback is presented here in a colourful word cloud.



Crime can pay: Over £2,500 was raised at a Crime Scene Investigation event run by a former police detective.



Volunteer Dzen's four years with Dyscover inspired her to follow a career in Speech and Language Therapy. She has moved on, leaving her banking days behind her, to become an SLT Assistant in the NHS.

How you can help

Dyscover does not receive any statutory funding. We ask for a fee contribution and annual membership subscription from our members, but have to fundraise to cover all remaining costs.

As a community-based charity we have a diversified funding mix. We give strong emphasis to our community fundraising and initiatives.

- Make a donation (tax payers please include Gift Aid). *giftaid it*
- Become a volunteer.
- Join us at a fundraising event or organise one for us!
- Take on a sponsored challenge.
- Become a regular giver through our Champions scheme.
- Join our Top Draw Club.
- Take part in the Mole Valley Community Lottery.
- Leave us a gift in your Will.
- Give in memory of a loved one.
- Host a collection pot.
- Nominate us as a Charity of the Year to your employer, club or society.
- Shop via easy fundraising.
- Donate old foreign coins or used ink cartridges.
- Share expertise through employer CSR schemes.
- Follow us on our social media (like and share posts).

Further information can be found at:
<https://www.dyscover.org.uk/>

Dyscover WISH LIST...

- £25** subsidises a challenge activity
- £50** covers new Volunteer training
- £200** helps us produce group communication aids
- £900** would provide a bursary in times of need
- £3000** funds a Communication Partners course



Nick (left) retired after 10 years of running our Top Draw Club and raising over £25K. He handed over to Simon.



Mole Valley Silver Band raised funds at a concert.



Volunteer Tae's 30th pledge was a sky dive!



Caroline held a coffee morning.



Packing the hampers for our very successful Christmas raffle.

[dyscover.org.uk](https://www.dyscover.org.uk)



Dyscover Limited, Leatherhead Court,
Woodlands Road, Leatherhead, Surrey KT22 0BN

Tel: 01737 819419 Email: info@dyscover.org.uk

Registered Office: As above

Company No: 04814618 | Registered Charity No: 1099432

Registered with



FUNDRAISING
REGULATOR



APHASIA ALLIANCE