



dyscover
specialist aphasia support



**The Queen's Award
for Voluntary Service**

Dyscover Limited
ANNUAL REPORT
& Unaudited Financial Statements
for the year ended 31st March 2019



Long-term support and opportunities for people with aphasia Registered Charity No: 1099432

TRUSTEES' REPORT

The Trustees are pleased to present their annual report together with the financial statements of the Charity for the year ending 31st March 2019 which are also prepared to meet the requirements for a directors' report and accounts for Companies Act purposes.

The financial statements comply with the Companies Act 2006, the Memorandum and Articles of Association, and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

Objectives and Strategies

We work to inform, support and empower people with aphasia and their families to manage their communication disability and to re-engage with life.

We create an aphasia-friendly community in which people feel included, valued and have a sense of purpose.

Our three main objectives are to grow our core services, extend our outreach and continue to develop as a centre of expertise.

Our Main Services

- A 'Learning to Live with Aphasia' programme focussing on developing communication strategies and psychosocial adjustment.
- A dynamic 'Moving On' programme for people who are looking for change and challenge.
- 'Conversation and Support' groups providing the security of long-term aphasia help.
- 'Conversation Partners' courses, enabling couples to manage aphasia more successfully.
- A phased support service for people living with Primary Progressive Aphasia.
- A programme of special interest courses and activities.
- Training and awareness raising.

Our services are...

Led by specialist
Speech and Language
Therapists

Designed to benefit
people with aphasia
and their families

Driven and
shaped by
the needs
and wishes
of our
members

Innovative and
evidence-based

Delivered from our two
centres in Surrey

WHAT IS APHASIA?

Aphasia affects a person's ability to find words and to understand language, both spoken and written.

Aphasia ranges from mild to severe and can be a long-term condition which impacts whole families.

It is isolating, frustrating and is usually acquired without warning, most often through stroke but can be a result of a brain injury or rare dementia called Primary Progressive Aphasia (PPA).

Public Benefit

The Trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the Charity's aims and objectives, and in planning future activities.

Achievements and Performance

In 2019 we marked our 25th year of service to people with aphasia in Surrey. Our original vision, of a world where people with aphasia can find opportunity and fulfilment, remains unchanged.

Dyscover remains one of the only specialist providers of comprehensive, long-term, structured aphasia support programmes in the UK. Our move to Leatherhead in February 2018 resulted in longer journeys for over half our members. Their continued attendance demonstrates the value they place on Dyscover.

This year our contribution to the community has been recognised and rewarded as being outstanding. Dyscover has been honoured with The Queen's Award for Voluntary Service, the highest award made to volunteer groups across the UK.



Dyscover's founder and President, Gill Jackson MBE, at our celebration lunch.



Before the announcement in June 2019 that Dyscover had received the Queen's Award for Voluntary Service, staff and volunteers joined representatives of Surrey charities that had been nominated for the award at a reception hosted by the High Sheriff of Surrey, Jim Glover.

Other significant achievements this year

- Shared our expertise in the long-term management of aphasia at both UK and international events.
- Restructured our leadership to enable a greater focus on developing outreach services.
- Extended our special interest activities, offering more sessions and a wider range of aphasia-accessible sports and arts opportunities.
- Strengthened our Board, replacing our outgoing Chair and Treasurer and recruiting two new Trustees with skills in business development and change management.

We are honoured that The Lady Fellowes of West Stafford, LVO, has accepted the role of Dyscover's Patron.



“The things we do here are challenging in a good way.”

After a stroke at 48, Niki was overwhelmed to find that her mild aphasia meant she could not return to her job.

“Until I came to Dyscover, I didn't really understand about aphasia. I was so low in confidence.”


Now she enjoys meeting her friends, “younger people with aphasia like me. You don't have to explain yourself.”


“The organisation is so caring. You don't feel any of the staff are just doing a job. I leave on a high.”

To find out more about Dyscover

Please go to www.dyscover.org.uk or contact us for details of our Open Days and events, or to receive our regular newsletters.

Follow us on social media

 To find our page on Facebook search for Dyscover non-profit organisation.

 @dyscoveraphasia

Services: Performance and Impact

Dyscover's services focus on building everyday communication skills that are relevant to the individual. We help people with aphasia to regain skills, develop confidence and to recover a sense of purpose and value in life.

We aim to be both a support and a motivation, encouraging our members to progress from 'patient' to active citizen, through targeted group support programmes.

Group Support Programmes

Weekly group support sessions for people with aphasia form our core service.

This year we provided 246 weekly support sessions to 84 men and women with aphasia, over a third of whom are under 65. 90% of these group members have aphasia caused by stroke. We have responded to 71 new referrals with individual advice, assessment and, where appropriate, introduction to a Dyscover group.

Our three different programmes are designed to meet people's needs as they recover and adjust to their aphasia. 'Learning to Live with Aphasia' equips people with an understanding of their aphasia and strategies to manage in conversation. 'Moving On' focuses on building competence, confidence and participation. 'Conversation and Support' offers a long term aphasia-friendly community to maintain skills and counteract isolation.



Group activities take the needs of each member into account.

Support for Families

Family members play a vital role in the recovery and adjustment of people with aphasia.

This year we offered 21 relatives' meetings within our groups and access to individual information and advice from our specialist Speech and Language Therapists.

Five couples living with aphasia took part in a six-week Conversation Partners' course, all of whom reported improvements in the success and enjoyment of their conversation.

100% of relatives say they 'highly value' the security of knowing Dyscover's support is long-term.

88% of relatives said they were highly satisfied with the specialist support provided at Dyscover.



“Dyscover has given me a reason to feel positive.”

“Dyscover's support for my husband supports me as well. Every member of the very professional staff is friendly and caring, focussing on the positive. I feel encouraged that we will cope and enjoy life – and we do!

Meeting other relatives at fundraising events helps you gain advice from each other and relax. You know that you are far from being on your own; it is like a family.

We laugh, too, a valuable therapy in itself.”



We brought together children affected by a parent's aphasia through our family activity days.

Services: Performance and Impact

Primary Progressive Aphasia

Primary Progressive Aphasia (PPA) is a rare dementia affecting parts of the brain that process language.

Since 2015 Dyscover has been pioneering and developing a unique phased intervention and support programme for groups of couples living with PPA. This year we supported 46 people through telephone advice, two early-stage workshops, two six-week conversation training courses for couples, and two follow-on sessions.

Our work has attracted interest from professionals. This year our Director of Service was invited to speak about our PPA programme at the UK Dementia Congress and the Aphasia Symposium of Australasia, and was interviewed for the Dementia Researcher podcast.

Outreach, Training and Awareness Raising

One of Dyscover's primary objectives is to share our skills and knowledge, raising public awareness of the condition and reaching more people with aphasia.

TRAINING AND VISITOR SESSIONS

17 professionals visited Dyscover to observe sessions and learn about our services.

We delivered three full-day training sessions to equip new staff and volunteers within Dyscover as well as eight external participants.

The value of our training has been recognised by TALK Surrey and The Grange residential centre who have commissioned us to deliver bespoke training to their organisations.

APHASIA AMBASSADORS PRESENTATIONS

Eleven members volunteered as Aphasia Ambassadors, speaking directly to over 800 audience members in 30 awareness-raising presentations.

REACHING MORE PEOPLE WITH APHASIA

People with aphasia after stroke are often compromised by additional health concerns, depression and transport difficulties. This means not all the people referred to us go on to join Dyscover.

Sometimes distance is a problem. Dyscover's Kingston satellite continues to play a key role, catering for a third of members. We have established relationships with a partner organisation in South West Surrey with a view to running a pilot course in this location for people with post-stroke aphasia.

Support for PPA remains scarce. As a result of publicising our courses we have attracted participants from Kent, Hampshire, West Sussex, and Essex. Following our successful PPA course at Odiham, we helped re-establish a regional support group which now meets the needs of people in Hampshire, Berkshire and Dorset.



Aphasia-accessible technology features in all our programmes.



Audiences for our Aphasia Ambassadors have ranged from Sea Scouts to community organisations and health professionals.

“

Our members say:

‘Meeting in a group is important, it lifts your spirits.’

‘The various activities you can join – it’s a way of extending friendship.’

‘It opens doors to other things in your week.’

‘Thank you. I can do more than I thought.’

Relatives tell us:

‘Dyscover helps my husband feel normal.’

‘A lifesaver when all seemed overwhelming.’

‘The happiness that comes back on a Thursday makes the 80-mile round trip worthwhile.’

”

SOCIAL MEDIA Facebook and Twitter are enabling Dyscover to reach a wider audience. This year our Twitter following increased by more than 40% as we shared information with aphasia organisations and professionals in the UK and abroad. Regular posts on Facebook gave updates on our activities.

Services: Performance and Impact

Extra Activities

In addition to our core service, we encourage members to take up new opportunities and challenges to boost their confidence and participation.

We do this through aphasia-accessible courses and one-off special interest days, which this year included 11 different arts and physical activities. Our ten-week courses of swimming and golf were both fully subscribed, whilst music and art workshops engaged 61 members. A third of our members participated in Easter and Summer taster activities.



The dedicated instructor at the Dorking swimming sessions challenged members with new tasks each week.

We are grateful to Awards for All and Mole Valley District Council for funding this programme.

Professional Links and Research

Linking with clinicians and researchers ensures our services remain evidence-based and provides opportunities to develop partnerships which benefit the organisation and people with aphasia.

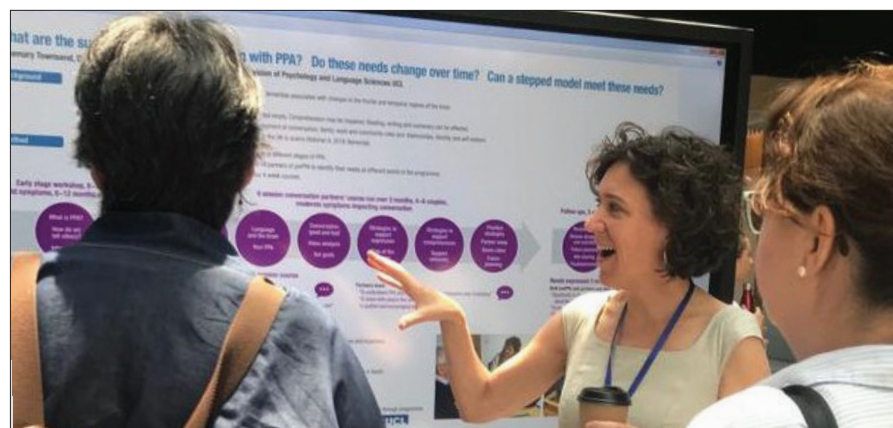
Our membership of The Aphasia Alliance, The Stroke Association and The Dementia Action Alliance brings us into contact with fellow professionals working in the fields of aphasia, stroke and dementia.

We engaged in research projects with City University, University College London (UCL), and Healthwatch Surrey.

We committed to providing educational opportunities and supervision for three students on the MSc Speech and Language Sciences programme at UCL.

We shared our expertise in presentations to Queen Elizabeth's Foundation for Disabled People, Surrey Hills Rehab, Innovations in Dementia, and Rare Dementia Support.

We presented our work at the UK Dementia Forum, the Australian Aphasia Association Conference, and the Aphasia Symposium of Australasia.



Our Director of Service attended and presented at two aphasia conferences in Australia. The British Aphasiology Society gave a travel bursary towards the costs of the trip.

Measuring our Impact

Progress towards individual goals is monitored and measured by our therapists on an ongoing basis. We use feedback forms and video analysis to assess the gains made by participants in our conversation partners' courses for couples.

Our annual satisfaction questionnaire indicates that Dyscover members and their relatives highly value the services we offer.

100% of relatives and **82%** of members highly value the security of long-term support.

75% of members and **100%** of relatives gave Dyscover an overall rating of 8/10 or higher.

88% of participants in our 'Learning to Live with Aphasia' and 'Moving On' groups reported improvements in their communication over the past year.

81% of people in our Learning to Live with Aphasia and 'Moving On' groups were highly satisfied with the encouragement to continue their recovery.

Across all our groups, **77%** said they were highly satisfied with the friendships that have grown out of attending.

88% of relatives tell us that they are highly satisfied with the specialist support we provide.

79% of members highly value input to their groups by Speech and Language Therapists.

People

Trustees

Changes to the Board have been achieved with minimal disruption. John Woollatt succeeded Gill Jackson as Chair of Trustees, following her retirement in October 2018. Stuart Knee has taken on the positions of Treasurer and Company Secretary. The Board has gained additional skills and experience through the recruitment of two Trustees with backgrounds in staff development, change management and business leadership.



Chair John Woollatt

Management Team

This year our Trustees have helped support and guide senior staff in their desire to achieve a new leadership structure which makes best use of staff skills, and positions Dyscover for future growth and development.

As a result, Alice Owen was promoted to Director of Business, focussing on finance, fundraising, marketing and HR. Rosemary Townsend, as Director of Service, now oversees service delivery, development and outreach.

Staff

Our part-time staff team of nine includes three specialist Speech and Language Therapists (SLTs) and three SLT Assistants. In our annual satisfaction questionnaire, 81% of members and relatives rated SLT leadership as 'highly important'

We have invested in additional community fundraising hours to help us meet our targets.



Alice (left) and Rosemary took on their new roles in April 2019.

Volunteers

We have benefitted from the skilled support of 36 committed volunteers who worked directly with members in our conversation groups and 18 who supported marketing, fundraising and governance. Six of our volunteers received service awards from their local boroughs.

Community fundraising events and activities also rely on volunteers to maximise success.

We actively encourage and support people with aphasia to consider volunteering as part of their ongoing recovery. At least a quarter of all members currently engage in some type of volunteering, from acting as an Aphasia Ambassador for Dyscover, to roles in research, fundraising or community activities.



The consistent support of our volunteers is a key factor in members' progress in their groups.

Our Future Plans

Trustees and staff will review and update our strategic plan, focussing on:

- Developing our evidence-based therapeutic group support, responding to what members and relatives say they want and need.
- Engaging more people with aphasia in our services through partnerships and outreach.
- Developing our centre of expertise, strengthening links with academic institutions as well as seeking opportunities to share at conferences and offering training.

Financial Review

The accounts distinguish between Restricted and Unrestricted funds and indicate the amounts expended during the year in each category. This distinction is more fully explained in Note 1 to the Accounts.

This financial year has been challenging for Dyscover, following the relocation of the main operations from Walton-on-the-Hill to Leatherhead. Our staff and our members have now settled in well to the new premises, but the disruption of the move adversely affected our fundraising, resulting in a fall in the level of income received from charitable grants. However, these difficulties have now been overcome and we have a robust fundraising strategy and a strong Fundraising Committee in place.

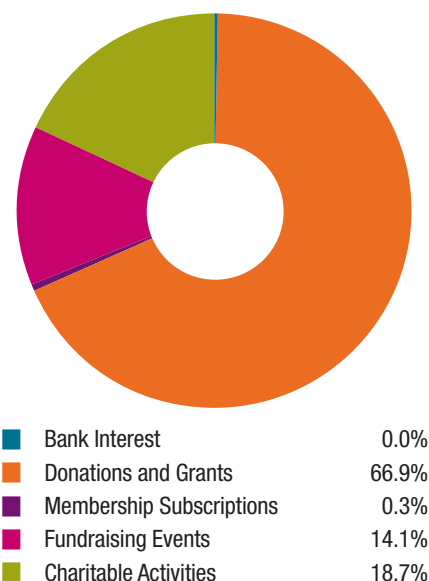
Total incoming resources for the year decreased from £225,829 last year to £190,417 this year. Revenues from Unrestricted donations, grants and subscriptions reduced from £87,770 last year to £67,598 due to reductions in the donations from business organisations and charitable trusts. Restricted funds from charitable trusts also reduced this year to £59,791 compared with £71,295 last year.

Total resources expended during the year reduced from £218,939 last year to £203,831 this year, of which £188,744 was spent on charitable activities. All these factors resulted in an overall reduction in retained funds in the year of £13,414, of which £19,902 arose within Unrestricted funds, offset by an increase in Restricted funds of £6,488.

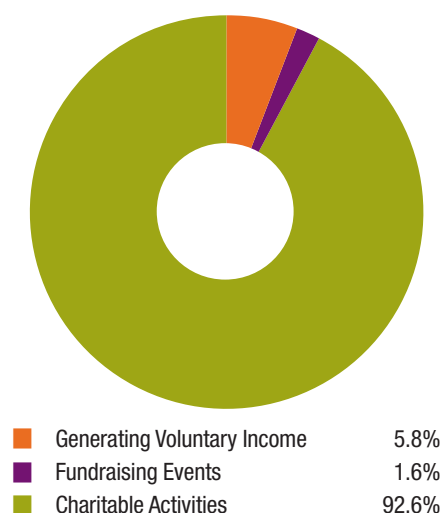
Total funds carried forward at 31st March 2019 stood at £140,274, of which £124,814 was unrestricted, representing 7.5 months of total expenditure for the year. This meets the Trustees' policy of retaining a fund equivalent to between 6 and 12 months' expenditure and is a prudent level to hold in view of the uncertainty regarding future grants.

As a charity, Dyscover is dependent on the kind help given by a range of charitable trusts and funds, the generosity of individual donors and support 'in kind', for which we are very grateful. Trusts and other organisations supporting us are listed below and we are especially grateful to our major donors.

Analysis of Income



Analysis of Expenditure



City Bridge Trust | Shanly Foundation | National Lottery ~ Awards for All | The Henry Smith Charity
Garfield Weston Foundation

Inner Wheel Club of Banstead
Epsom Rotary
Epsom Mayday Flower Club
Walton May Pageant Committee
Link Group, St. George's Church, Ashted
Stoneleigh Quilters
Stoneleigh Crochet Group
Reigate and District Soroptimists
Leatherhead Rotary
The 8/18 Association
Rotary Club of Banstead
St. Alban's Church Drop In, Cheam

The Arts Society Arun
Tadworth Sea Scouts
Banstead PCC All Saints
Community Foundation for Surrey
Mildred Duveen Charitable Trust
James Wise Charitable Trust
London Catalyst
Surrey Freemasons
Roland Callingham Foundation
Mole Valley Council
The Rolfe Charitable Trust
Tavistock Trust for Aphasia

EF & MG Hall Charitable Trust
The Hospital Saturday Fund
The Sportsman Pub, Mogador
Strawberry Hill Golf Club
Flamingo Paperie
Co-Op, Walton-on-the-Hill
Patchesham Golf Club
Squire's Garden Centre, Reigate
Waitrose, Leatherhead
Beryl & Pegs, Reigate
The Red Lion & Cellar Rooms, Betchworth

Local Fundraising

This year we launched two major initiatives to stimulate support. During our AGM we shared information about leaving a gift in a Will for Dyscover, encouraging supporters to think about investing in the future of Dyscover – just 1% left in a legacy can be hugely beneficial to a small charity. We have also begun our 25th anniversary celebrations and launched our ‘Raise £25 for Dyscover Challenge’.

Individual Donations

Regular and one-off donations from individuals amounted to £29,471 for which we are most grateful.

Sponsorships

We would like to thank all those who walked, ran, cycled and took part in sponsored events raising £13,561. A special mention must go to our volunteer Mandy Nickerson (*pictured below*) who ran the London Marathon and held a Wellbeing Day, raising more than £8,000 for Dyscover over the past two financial years.



Events

Open Gardens, Bridge Evenings, Pub Quiz Nights, Santa Runs, a Fashion Show, and a Pop-Up Shop, were among this year's events and raised a total of £7,195. We are very grateful to everyone who gave their time to organise and support these events.

Community Groups

Thanks to all the community groups who support us by holding events for us or by adopting Dyscover as their charity of the year. This continues to be a valuable source of funds, raising £5,210

Top Draw

Thanks to the generous support of Top Draw Club members, the club has raised £2,750 for Dyscover. The club is a quarterly prize draw competition with annual subscriptions from £10, with 50% of the price of each share going to Dyscover and the rest distributed in prizes. The club is regulated under the provision of Gambling Act 2005.

Gift Aid

The value of donations and sponsorship has been significantly increased by tax claimed back through Gift Aid. Our

thanks to everyone who completed the necessary declaration.

Business Engagement

We have recruited a volunteer to coordinate our collection tins and to go out into the local community and engage with local business. Volunteer David has placed 12 additional tins in the local area this year and this has raised £296.



Supporters, members, volunteers and staff have risen to the challenge to raise £25 – and often much more, in our 25th year. Pledges are added to the silver tree.

Looking Ahead

It remains our priority to seek and secure income from a broad range of sources and keep our group fees as low as possible.

We look to sustain and improve relationships with grant-making trusts and foundations. We aim to increase our project funding by continuing to make people aware of the impact of our work. It is our policy to be open and transparent; we welcome visits and contact.

Our Trustees continue to engage better with local corporations and businesses, with the aim of developing mutually beneficial partnerships and increasing opportunities to raise awareness in our local communities.

Our 25th Anniversary celebrations, together with fundraising events and individual initiatives, will play a significant part in our fundraising strategy for 2019-20.

Structure, Governance and Management

Dyscover is a Company Limited by Guarantee governed by its Memorandum and Articles dated 14th June 2003. It is registered as a charity with the Charity Commission. In the event of a winding up, if necessary, every member of the charity undertakes to contribute up to £10 for payment of the charity's debts and liabilities.

Risk Management and Internal Control

Our Trustee Board continues to comprise members with the broad base of skills necessary for the good governance of Dyscover.

The Trustees have continued to assess the major risks to which Dyscover is exposed. The Board are satisfied that Dyscover has established review systems that under normal circumstances, should allow these risks to be managed and mitigated to an acceptable level in its day-to-day operations.

The Board maintains and monitors an established system of financial controls appropriate to the size and nature of the organisation, including budgetary control and reviewing the annual budget. Particular attention is paid to the balance between income and expenditure and the amount necessary to be retained in reserves.

We have a regular review schedule of Dyscover's policies and procedures including: health and safety, equalities and diversity, recruitment and selection, as well as the services provided by Dyscover, with a view to mitigating any associated risks.

Trustees' responsibilities in relation to the financial statements

The Trustees (who are also directors of Dyscover Limited for the purposes of company law) are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with the applicable law and the United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year. Under company law the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period.

In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgments and estimates that are reasonable and prudent;
- state whether applicable UK accounting standards have been followed, subject to any departures disclosed and explained in the financial statements; and
- prepare the accounts on a going concern basis unless it is inappropriate to presume that the charity will continue in business.

The Trustees are responsible for maintaining proper accounting records which disclose with reasonable

accuracy at any time the financial position of the charitable company and to enable them to ensure that the accounts comply with the Companies Act 2006.

They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities

Reference and administration details

Please refer to the information on the outside back page of the Annual Report.

For and on behalf of the Board



John Woollatt
Chairman & Trustee

Dated: 6th August 2019

Statement of Financial Activities

Dyscover Limited (A Company Limited by Guarantee and not having a Share Capital)

Statement of Financial Activities for the Year Ended 31st March 2019

(Incorporating the Income and Expenditure Account)

Year to 31.03.18

	Note	Unrestricted Funds £	Restricted Funds £	Total Funds £	Total Funds £
INCOME AND ENDOWMENTS FROM					
Donations, Grants, Legacies and Subscriptions	6	67,598	59,791	127,389	159,065
Other Trading Activities*		26,775	–	26,775	25,642
Income from Charitable Activities:					
Fees from Members	6	35,586	580	36,166	41,068
Income from Investments:					
Interest Received		87	–	87	54
Total Income		130,046	60,371	190,417	225,829
EXPENDITURE					
Expenditure on Raising Funds:					
Costs of Generating Voluntary Income	4	11,818	–	11,818	9,543
Cost of Fundraising Events	4	3,269	–	3,269	3,465
Expenditure on Charitable activities	4	134,861	53,883	188,744	205,931
Total Expenditure		149,948	53,883	203,831	218,939
Net Income/(Expenditure)		(19,902)	6,488	(13,414)	6,890
Total Funds brought forward at 1st April 2018	6	144,716	8,972	153,688	146,798
Total Funds carried forward at 31st March 2019	6	124,814	15,460	140,274	153,688

*From Fundraising Events

All gains and losses arising in the period are included in the Statement of Financial Activities and arise from continuing activities.

The Notes on pages 13 to 15 form part of these Accounts.

Balance Sheet

Dyscover Limited (A Company Limited by Guarantee and not having a Share Capital)

Balance Sheet at 31st March 2019

	Note	2019 £	2018 £
Fixed Assets			
Tangible Assets	5	0	0
Current Assets			
Cash at bank and in hand		39,161	38,661
Cash on Deposit		98,986	107,069
Debtors and Payments in Advance		6,700	9,339
		144,847	155,069
Liabilities			
Accrued Expenses: Amounts falling due within 1 year	7	4,573	1,381
NET CURRENT ASSETS		140,274	153,688
TOTAL NET ASSETS		140,274	153,688
Financed By:			
Unrestricted Funds	6	124,814	144,716
Restricted Funds	6	15,460	8,972
		140,274	153,688

The company was entitled to exemption from audit under s477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act with respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to small companies subject to the small companies regime and in accordance with FRS102 SORP.

The Company has opted not to file a copy of their profit and loss at Companies House in accordance with Section 444 of the Companies Act 2006.

The financial statements were approved by the Board on 6th August 2019 and signed on its behalf by:



John Woollatt
Chairman & Trustee



Stuart Knee
Treasurer & Trustee

The Notes on pages 13 to 15 form part of these accounts.

Notes to the Accounts

Notes to the Financial Statements for the Year ended 31st March 2019

1. Accounting Policies

Basis of Accounting

These accounts have been prepared under the historical cost convention and in accordance with:

The Statement of Recommended Practice; Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and with The Companies Act 2006.

Depreciation Policy

Provision for depreciation of fixed assets held for use by the Charity is made at annual rates calculated to spread the cost (less anticipated residual disposal value) of each asset evenly over its expected life. The depreciation rate currently in use for Furniture and Fittings is 20% on cost. Equipment acquired by using Restricted Funds is written off in full in the year of purchase.

Funds Accounting

Restricted Funds are funds that are to be used in accordance with specific restrictions imposed by donors. Any expenditure incurred on a specific project in excess of restricted funds available will be treated as expenditure from Unrestricted Funds.

Unrestricted Funds are Accumulated Funds that are available for use at the discretion of the Trustees in furtherance of the general objectives of the Charity and which have not been designated for any other purposes.

Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the items of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from grants is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

For legacies, entitlement is taken as the earlier of the date on which either, the charity is aware that probate has been granted, the estate has been finalised and notification has been made by the executor(s) to the charity that a distribution will be made, or when a distribution is received from the estate. Receipt of a legacy, in whole or in part, is only considered probable when the amount can be measured reliably and the charity has been notified of the executor's intention to make a distribution. Where legacies have been notified to the charity, or the charity is aware of the granting of probate, and the criteria for income recognition have not been met, then the legacy is treated as a contingent asset and disclosed if material.

The value of services provided by volunteers has not been included in these accounts.

Expenditure and Allocation of Costs

Expenditure is recognised on an accrual basis as a liability is incurred and includes any VAT which cannot be recovered which is reported as part of the expenditure to which it relates. Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. Governance costs include those costs associated with the constitutional and statutory requirements of the charity and include the fees of the independent examiner and costs linked to the strategic management of the charity.

All costs are allocated between the expenditure categories of the SoFA on the basis of actual costs

incurred on a particular activity, thereby reflecting the use of the resource.

Pensions

Employees of the charity are entitled to join a defined contribution 'money purchase' scheme. The charity contribution is restricted to the contributions disclosed in note 9. There were no outstanding contributions at the year-end. The costs of the defined contribution scheme are included with the associated staff costs and allocated therefore to raising funds, charitable activities, support and governance costs and charged to the restricted/unrestricted funds of the charity.

Operating Leases

Rentals applicable to operating leases are charged to the income and expenditure account on a straight line basis over the term of the lease.

2. Trustees' Remuneration and Expenses

No remuneration directly or indirectly out of funds of the Charity was paid or payable for the period to any Trustee or to any person or persons known to be connected with any of them.

Two Trustees have been reimbursed £202 travelling expenses (2018 £343) claimed in carrying out their duties.

The Charity has put in place Trustee Indemnity insurance as part of its overall indemnity insurance with an annual premium of £100.

3. Taxation

As a registered charity, Dyscover Ltd is exempt from tax on its charitable activities. No tax charges have arisen in the current or previous year.

4. Analysis of Expenditure

Year to 31.03.18

	Generating Funds £	Charitable Activities		Total £	Total £
		Unrestricted £	Restricted £		
Cost of Fundraising Events	3,269	0	0	3,269	3,465
Personnel Costs	11,818	80,573	36,704	129,095	134,554
Premises Costs	0	27,443	10,680	38,123	30,883
Staff and Volunteer Training	0	1,219	0	1,219	1,165
Staff and Volunteer Expenses	0	2,171	61	2,232	3,153
Outings and Other Activities	0	0	4,380	4,380	4,166
Stationery, Postage etc.	0	4,727	0	4,727	5,596
Telephone	0	2,498	0	2,498	950
Refreshments	0	259	0	259	561
Publicity	0	2,297	0	2,297	107
Depreciation (see Note 1)	0	0	0	0	12,002
Subscriptions and Affiliation Fees	0	570	0	570	487
Insurance	0	640	0	640	637
Information Technology Expenses	0	8,998	688	9,686	13,762
Professional Fees	0	1,837	1,312	3,149	5,536
Recruitment Fees	0	225	0	225	724
Independent Examiners Fee	0	1,300	0	1,300	1,100
Miscellaneous Expenses	0	104	58	162	91
TOTAL	15,087	134,861	53,883	*203,831	218,939

* Within the total resources expended are included Governance Costs of £5,969 (2018 – £3,407) and the costs of moving to new premises of £0 (2018 – £24,865).

5. Tangible Fixed Assets

	Furnishings & Fittings £	Equipment £	Total £
Gross Book Value			
At 1st April 2018	32,958	37,237	70,195
Additions in Year	0	0	0
At 31st March 2019	32,958	37,237	70,195
Depreciation			
At 1st April 2018	32,958	37,237	70,195
Charge for the Year	0	0	0
At 31st March 2019	32,958	37,237	70,195
Net Book Value			
At 31st March 2019	0	0	0
At 31st March 2018	0	0	0

6. Fund Movements Reports

Current Reporting Period

Balance 1st Apr 18 £	Fund	Income £	Expenses £	Transfers £	Balance 31st Mar 19 £
Unrestricted Funds					
144,716	General	130,626	149,948	-580	124,814
144,716	Totals for Unrestricted Funds	130,626	149,948	-580	124,814
Restricted Funds					
1,596	Primary Progressive Aphasia	2,500	2,779	270	1,587
0	Conversation Partners	4,190	1,227	310	3,273
500	Moving On	5,674	4,600	0	1,574
3,200	Conversation Support	3,674	6,600	0	274
128	Aphasia Ambassadors	5,000	1,001	0	4,127
1,500	Database	500	2,000	0	0
200	Outreaches	0	200	0	0
0	Odiham Cottage Hospital	1,080	1,080	0	0
0	Henry Smith Trust	7,000	4,260	0	2,740
0	Kingston Support	20,350	20,350	0	0
1,347	Information Technology	-1,347	0	0	0
0	Garden Project	100	58	0	42
501	Members Activities	11,070	9,728	0	1,843
8,972	Totals for Restricted Funds	59,791	53,883	580	15,460
153,688	TOTALS FOR ALL FUNDS	190,417	203,831	0	140,274

NOTE: All restricted fund income is from grants. Net unrestricted income is £130,046 after transfers of £580 of members fees to restricted fund activity, and includes £32,917 from grants, the remainder being from donations, fundraising events, fees and interest.

Previous Reporting Period

Balance 1st Apr 17 £	Fund	Income £	Expenses £	Transfers £	Balance 31st Mar 18 £
Unrestricted Funds					
131,783	General	154,534	135,979	-5,622	144,716
131,783	Totals for Unrestricted Funds	154,534	135,979	-5,622	144,716
Restricted Funds					
0	Aphasia Surrey One Stop Shop	10,281	15,281	5,000	0
2,067	Conversation Partners	5,790	8,269	412	0
0	Volunteer Coordinator	5,000	5,000	0	0
0	Conversation Support	11,000	7,800	0	3,200
0	Moving On	500	0	0	500
0	Aphasia Ambassadors	600	472	0	128
0	Database	1,500	0	0	1,500
0	Outreaches	3,484	3,284	0	200
0	Costs of Premises Move	7,500	7,500	0	0
5,187	Primary Progressive Aphasia	580	4,211	40	1,596
0	Kingston Support	13,100	13,100	0	0
0	Information Technology	10,740	9,393	0	1,347
7,761	Members Activities	1,220	8,650	170	501
15,015	Totals for Restricted Funds	71,295	82,960	5,622	8,972
146,798	TOTALS FOR ALL FUNDS	225,829	218,939	0	153,688

NOTE: All restricted fund income is from grants. Net unrestricted income is £148,912 after transfers of £5,622 of members fees to restricted fund activity, and includes £22,825 from grants, the remainder being from donations, fundraising events, fees and interest.

7. Creditors

Amounts falling due within one year:	31.03.19	31.03.18
Accrued expenses	4,573	1,381

8. Commitments

At 31st March 2019 the company had a total commitment under a non-cancellable operating lease of £10,800 on the premises at Leatherhead Court (2018: £24,000)

9. Analysis of Employed Staff Costs

Within the Personnel Costs are employed staff costs as follows:

	2019 £	2018 £
Salaries and Wages	117,716	116,479
Social Security Costs	3,880	3,782
Pension costs (defined contribution)	1,338	637
TOTAL EMPLOYED STAFF COSTS	122,934	120,898

The average headcount of staff employed during the year was 9, on a part time basis. No staff were paid a salary of £60,000 or more per annum.

10. Related Party Transactions

There were no related party transactions during the year.

Independent Examiner's Report to the Trustees of Dyscover Limited 'the Company'

I report on the accounts of the Company for the year ended 31st March 2019 which are set out on pages 11 to 15.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirement of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with my examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the Companies Act 2006; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or

4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Edward Moynihan

Name of Principal:	Edward Moynihan
Name of Firm:	Moynihan & Co
Relevant Professional Qualification or Body:	A.C.A.
Address:	Suite 7 Claremont House 22-24 Claremont Road Surbiton, Surrey, KT6 4QU
Date:	14th August 2019

Reference and Administration Details

Dyscover is an independent Registered Charity (Number 1099432) originally established in 1995 as a Charitable Trust. The Charity was incorporated as a Company Limited by Guarantee on 30th June 2003. Registered Company number 4814618.

The names of the Trustees who have acted during the year under review are as follows:

Gillian Jackson MBE	(Resigned 11.10.2018)	Chair
John Woollatt	(Appointed 22.05.2018)	Chair
David Smith FCA,CPFA	(Resigned 05.02.2019)	Treasurer
George Thomopoulos		
Barbara Warwick		
Lorraine Sansom		
Jan Deane		
Wendela Elsen	(Appointed 11.10.2018)	
Jenny Richardson	(Appointed 11.10.2018)	
Stuart Knee FCA	(Appointed 11.10.2018)	Company Secretary/Treasurer

No Trustee has any beneficial interest in the Company. All Trustees are Directors of the Company and guarantee to contribute £10 each in the event of winding up. In accordance with the Articles of Association one third of all Directors will retire at every Annual General Meeting by rotation according to length of service. They are deemed to be Trustees of the Charity in accordance with the Articles of Association.

How you can support Dyscover

- Become a volunteer
- Make a donation
- Become a Dyscover Champion and support core costs through regular giving
- Organise an event or sponsored challenge
- Join our Top Draw Club
- Nominate us as Charity of the Year to your employer, club or society
- Leave us a gift in your Will

Making a donation to Dyscover

Please go to the Charities Aid Foundation secure site to make an online donation using your credit or debit card. <https://cafdonate.cafonline.org/552> If you are a UK tax payer you may wish to use Gift Aid to help us gain the most from your donation.

All correspondence to the Charity should be addressed to:

Alice Owen
Dyscover Limited
Leatherhead Court
Woodlands Road
Leatherhead
Surrey KT22 0BN

The Independent Examiner reporting on the Accounts of the Charity is:

Edward Moynihan BA(Hons) ACA
Moynihan & Co
Suite 7 Claremont House
22-24 Claremont Road
Surbiton
Surrey KT6 4QU

The Bankers to the Charity are:

CAF Bank Ltd
25 Kings Hill Avenue
Kings Hill
West Malling
Kent ME19 4JQ

We acknowledge the generous support of Pfizer for printing this report.

Our thanks to expert photographer and Dyscover member Paul Brown for the Front Cover picture and the photographs illustrating Group Support (p4) and Volunteers (p7).



www.dyscover.org.uk



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Leatherhead, Surrey KT22 0BN

Telephone: 01737 819419 Email: info@dyscover.org.uk

Registered Office: As above | Company No: 4814618 | Registered Charity No: 1099432

Registered with



DAA Dementia Action Alliance